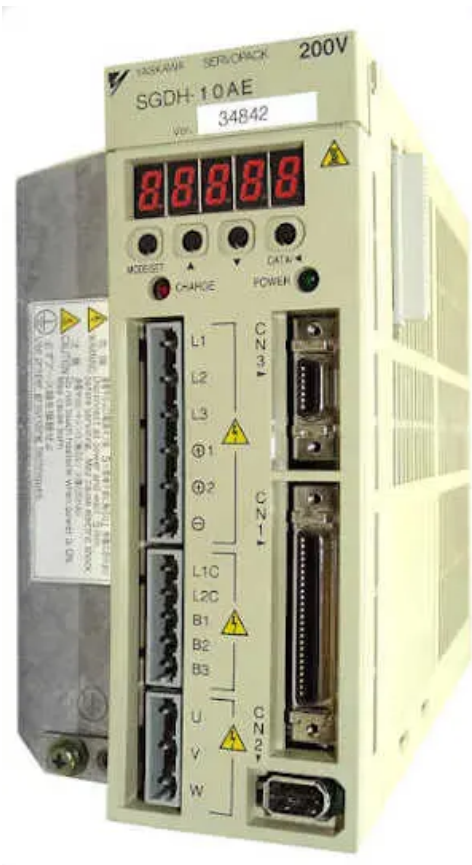


Customer experience: Assessment of components

[Home](#) / [News](#) / [Experience with Asian dealers](#)
/ [Customer experience: Assessment of components](#)



Assessment of various components for our customers, who had purchased goods from China had purchased

Since the beginning of 2021, we have been conducting reviews for servodrives and motors on behalf of our customers. The case described here involved a reseller of three servo packs of the SGD7-10AE model.

He commissioned us with the inspection, after damage had already occurred due to overloading and overheating at his own customer. After closer examination and various load tests, we found that it was not the models specified by the reseller, but SGD7-05AE. The decisive difference between the two servo packs, despite the identical design of SGD7-10AE (1.0 Kw) as well as SGD7-05AE (0.5 Kw), lies in the performance and circuit programming. The supplier contracted by our

customer had specified a different type designation in order to adapt it to a more powerful model.

Result

We modified the devices according to the performance parameters so that they were operational again. In this respect, it was the right decision on the part of our customer to investigate the matter more closely, above all to avoid further consequential damage to his own clientele.



CONTACT

industry-part GmbH
Robert-Bosch-Straße 33 a
64625 Bensheim, Germany

Tel. +49 6251 98884 30
Fax +49 6251 98884 31

info@industry-part.com
www.industry-part.com





+49 0251 9888430

info@industrypart.com

www.industrypart.com

We are solution-oriented

